



Kapalua Resort Store Merchandise Return Form

If you're not completely satisfied with your Kapalua Resort Store purchase, you can return the item for an exchange or full refund within 30 days. To expedite your return, please follow the instructions below:

1. Please print and complete this form.
2. Place the item and the return form in the original box along with packing materials.
3. Include your packing slip inside the box.
4. For your convenience, please use the return label found in the box from your order and be sure to cover the original shipping address for accurately delivery.
5. Insure your return and save your receipt until you receive your refund or exchanged product. We regret that we cannot issue a refund for items that are damaged or lost in shipping.

Purchased By _____
Name _____
Address _____
City, State, Zip _____
Phone # _____
Email Address _____

Reason for Return:

- Do not like item
 Item is defective / damaged
Explanation: _____
 Wrong item received
 Not happy with quality
 Never ordered
 Other: _____

Thank you for shopping at the Kapalua Resort Store. If you need to contact us, our office hours are Monday through Friday 7:30 a.m. to 4:30 p.m., H.S.T.

Kapalua Resort Store
900 Kapalua Drive
Lahaina, HI 96761
(877) BUTRFLY